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NEWS RELEASE

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DRDH REMINDS COMMUNITY TO SEEK CARE IF NEEDED

As the community continues to follow physical distancing recommendations from Public Health, the Deep River and District Hospital and North Renfrew Family Health Team (DRDH) want to remind our community to continue to come to the hospital, or contact your primary care provider, if you have a serious health concern.



“It is important that everyone continue to take the recommendations to stay home seriously, but it should not come at the cost of your health or safety”, said Janna Hotson, Chief Nursing Executive and COVID-19 response team lead. If you are in need of urgent medical attention, please go to your nearest Emergency Department or call 911 right away.

The Emergency Department remains open to provide emergency care. If you require a visit to the Emergency Department, please remember to bring all your medications with you. Staff at DRDH are taking every necessary precaution to ensure the health and safety of our patients, residents, staff and community. Our staff and medical team are ready and able to care for patients in the safest way possible.

Family doctors and primary care providers in Deep River also remain available to connect with their patients at this time, albeit remotely. If you do not have a family physician, or you are unable to access your family physician, you can call the new Renfrew County Virtual Triage and Assessment Centre (RC VTAC) at 1-844-727-6404 to connect with care and support from a nurse practitioner, family physician and/or community paramedic.

“A delay in seeking care could have a lasting impact on the outcome of your treatment”, said Dr. Kathryn Kipp, Chief of Staff at the Deep River and District Hospital. Some hospitals in our region have shared that when patients are presenting to their Emergency Departments, they are sicker than is expected normally. Some patients are only coming in to be seen after their symptoms have been around for longer than they would usually see.

There are a number of programs and services at DRDH that continue to run and care for patients in need, in person as well as virtually. For example, diabetes care, telemedicine, and primary care continue to be offered through phone or video appointments. In addition, out-patient laboratory and X-Ray services remain available by appointment. It is important for all

patients to keep in touch with their family doctor or nurse practitioner, and other specialists who manage their care.

Maintaining your overall health and well-being is an important part of being resilient and enabling your immune system to fight off COVID-19. Stay on top of your well-being and please seek care if needed. DRDH is here for our community and is striving to provide an excellent, compassionate health care experience in the midst of these challenging times.